



MILE HIGH UNITED WAY'S CHILD CARE OPTIONS

JULY 2016

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Mile High United Way's Child Care Options provides families with local referrals to licensed child care providers, assistance finding licensed care openings, and consumer education on how to select quality child care. This service is free, confidential, and available throughout the state of Colorado.

Families can reach Mile High United Way's Child Care Options Monday to Friday, 8 a.m. – 5 p.m. by dialing 877.338.2273, live chat online at unitedwaydenver.org/2-1-1-child-care-options, or emailing childcareoptions@unitedwaydenver.org.

CHILD CARE OPTIONS BY THE NUMBERS

864 TOTAL CONTACTS*
(Current Month)

864 Year to Date Contacts*

Contact Type



PHONE
828



EMAIL
22

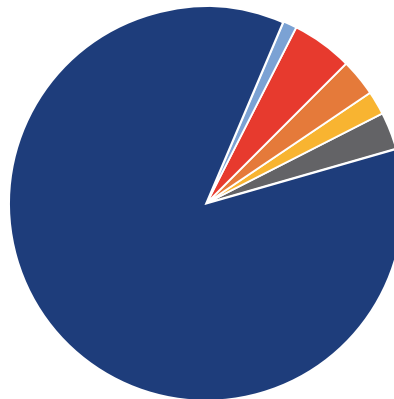


WALK IN
1



LIVE CHAT
13

CHILD CARE OPTIONS CONTACTS



- 86%** Licensed Child Care Referral
- 1%** Licensed Special Needs Care Referral
- 5%** Referral Follow-Up
- 3%** Consumer Education
- 2%** Assistance Paying for Child Care
- 3%** Other Child Care Related Inquiries

* Total contacts include individuals who contacted Mile High United Way Child Care Options by phone, email, walking in, and live chat.



FAMILIES WE SERVE

The statistics below reflect information collected from families seeking child care through Child Care Options.

Colorado Child Care Assistance Program (CCCAP)

The Colorado Child Care Assistance Program (CCCAP) provides child care subsidies to families that are working, searching for employment, or are in training, as well as families that are enrolled in the Colorado Works Program and need child care services to support their self-sufficiency.

67%	Clients eligible for CCCAP
33%	Clients not eligible for CCCAP

Household Income

26%	\$10,000 or less annually
21%	\$10,001 – \$25,000 annually
18%	\$25,001 – \$50,000 annually
6%	\$50,001 – \$75,000 annually
5%	\$75,001 – \$100,000 annually
6%	\$100,001 – \$250,000 annually
0%	Greater than \$250,000 annually
20%	Refused to answer

Type of Household

43%	Two or more adults in the home
57%	Single-parent household

Age of Children Needing Care

0%	Expecting parents
13%	Infant (under a year old)
51%	Pre-kindergarten (ages 1 – 4)
22%	Ages 5 - 7
11%	Ages 8 - 10
4%	Ages 11 - 13

Primary Language

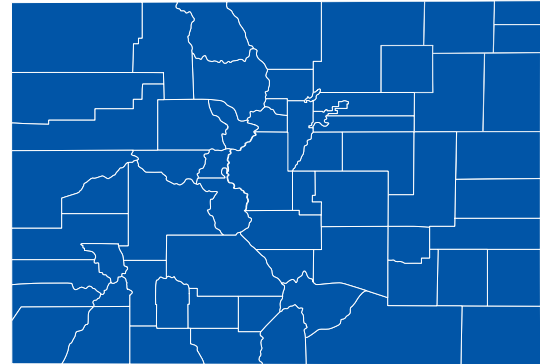
99%	English-speaking
1%	Spanish-speaking

FOLLOW-UP RESULTS

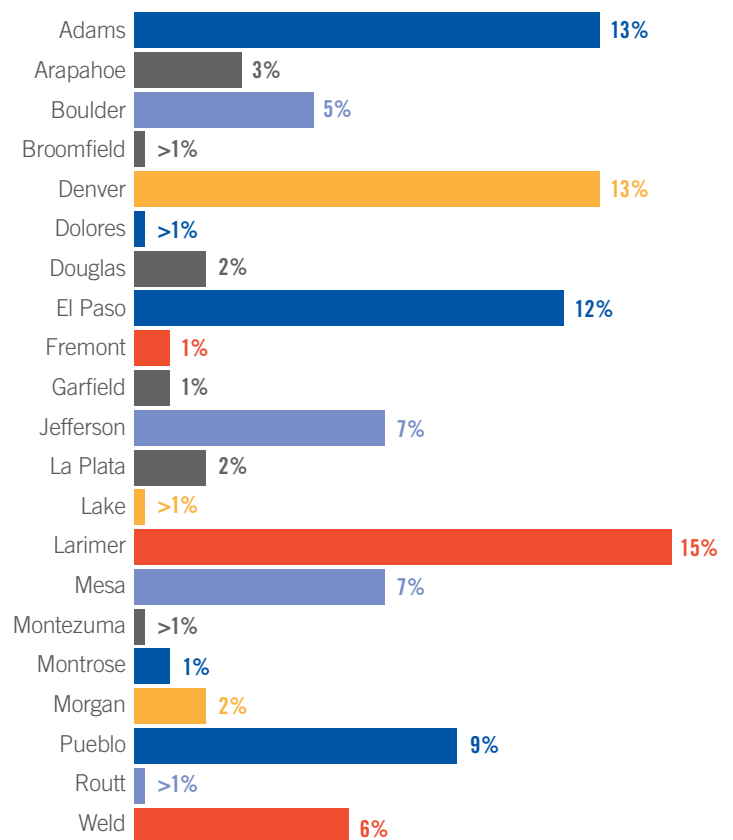
50%	Found child care using the information they received
25%	Felt their knowledge of the child care search process increased
97%	Would recommend Mile High United Way's Child Care Options to a friend

WHERE WE HELP

Mile High United Way's Child Care Options provides services to families around the entire state of Colorado.



Contacts by County



Counties not listed did not contact Child Care Options for this reporting period.