

**Mile High United Way 2-1-1 - Client Statistics - Year 2008**

<b><u>Age Range</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Under 17	474	1%
18-24	9,537	15%
25-39	22,618	37%
40-54	14,987	24%
55-59	3,003	5%
60-74	3,481	6%
75-84	647	1%
85 and Older	157	Less than 1%
Refused	1,995	3%
No Entry	4,848	8%
	<u>61,747</u>	

<b><u>Living Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Divorced	5,688	9%
Living Together	3,946	6%
Married	10,419	17%
Other	95	0%
Roommates	460	1%
Separated	4,955	8%
Single	28,211	46%
Widowed	1,883	3%
Refused	5,875	10%
No Entry	215	Less than 1%
	<u>61,747</u>	

<b><u>Employment</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Employed Full-Time	8,925	14%
Employed Part-Time	5,719	9%
Retired	1,945	3%
Self-Employed	214	Less than 1%
Student	620	1%
Unemployed	32,394	52%
Unemployed-Disabled	5,679	9%
Unemployed-Veteran	51	Less than 1%
Refused	1,118	2%
No Entry	5,082	8%
	<u>61,747</u>	

<b><u>Ethnicity</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Asian/Pacific Islander	1,466	2%
Black/African American	12,505	20%
Hispanic/Latino	15,729	25%
Native American	2,385	4%
Other	7,142	12%
Multiracial	3,017	5%
White/Caucasian	19,326	31%
No Entry	177	Less than 1%
	<u>61,747</u>	

<b><u>Gender</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Male	13,871	22%
Female	47,613	77%
No Entry	263	Less than 1%
	<u>61,747</u>	

<b><u>Income (per month)</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Less than \$417	27,112	44%
\$418 - \$833	11,262	18%
\$834 - \$1,667	10,584	17%
\$1,668 - \$2,500	3,302	5%
\$2,501 +	942	2%
Refused	2,770	4%
No Entry	5,775	9%
	<u>61,747</u>	

\*Note: 61,747 client contacts recorded this year in Tapestry out of 137,489 calls

\*\*Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County and Jefferson County

**2-1-1 Shelter Referral Statistics - Year 2008**

<b><u>Times Homeless</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
First Time	3,689	65%
Second Time	695	12%
Third Time	245	4%
Multiple Times	729	13%
No Entry	314	6%
	<u>5,672</u>	

<b><u>How Long</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Under 30 Days	3,345	59%
1-3 Months	1,002	18%
3-4 Months	255	4%
4-6 Months	250	4%
6 Months to 1 Year	366	6%
1-2 Years	173	3%
2-5 Years	101	2%
6-10 Years	26	Less than 1%
Over 10 Years	18	Less than 1%
No Entry	136	2%
	<u>5,672</u>	

<b><u>Situation Last Night</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Car	264	5%
Detox	16	Less than 1%
Friends or Relatives	2,683	47%
Hospital	92	2%
Hotel/Motel	997	18%
Prison	50	1%
Other	204	4%
Own Home	292	5%
Shelter	595	10%
Streets	375	7%
Transitional Housing	20	Less than 1%
No Entry	84	1%
	<u>5,672</u>	

<b><u>Last County of Residence</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Adams	606	11%
Arapahoe	775	14%
Boulder	96	2%
Broomfield	13	Less than 1%
Clear Creek	0	0%
Denver	2,505	44%
Douglas	60	1%
Elbert	3	Less than 1%
Gilpin	2	Less than 1%
Jefferson	624	11%
Other Colorado	192	3%
Out of State	533	9%
No Entry	263	5%
	<u>5,672</u>	

<b><u>Domestic Violence</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Cases	587	10%

<b><u>Gender</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Male	1,506	27%
Female	4,153	73%
No Entry	13	Less than 1%
	<u>5,672</u>	

Note: 5,672 shelter calls recorded

**2-1-1 Shelter Referral Statistics - Year 2008**

<b><u>Living Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Divorced	417	7%
Jail	0	0%
Living Together	419	7%
Married	629	11%
Other	49	1%
Roommates	18	Less than 1%
Separated	535	9%
Single	3,138	55%
Widowed	71	1%
Refused	384	7%
No Entry	12	Less than 1%
	<u>5,672</u>	

<b><u>Age of caller</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Under 17	48	1%
18-24	1,260	22%
25-39	2,076	37%
40-54	1,408	25%
55-59	215	4%
60-74	103	2%
75-84	8	Less than 1%
85 and Older	0	0%
No Entry	554	10%
	<u>5,672</u>	

<b><u>Number of Members in a Household</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
1 Person	2,437	43%
2 Individuals	1,069	19%
3 Individuals	808	14%
4 Individuals	529	9%
5 Individuals	235	4%
6 Individuals	150	3%
7 Individuals	48	1%
8 Individuals	10	Less than 1%
9 Individuals	7	Less than 1%
10 Individuals	6	Less than 1%
11 Individuals	2	Less than 1%
No Entry	371	7%
	<u>5,672</u>	

<b><u>Population Breakdown</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Two Parent Families with Children	649	11%
One Parent Families with Children	1,461	26%
Couples Without Children	377	7%
Families with No Children/Spouse	341	6%
Individuals	2,297	40%
No Entry	547	10%
	<u>5,672</u>	

<b><u>Veteran Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Yes	164	3%

<b><u>County Caller is Calling From</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Adams	624	11%
Arapahoe	923	16%
Boulder	114	2%
Broomfield	15	Less than 1%
Clear Creek	0	0%
Denver	3,188	56%
Douglas	45	1%
Elbert	3	Less than 1%
Gilpin	1	Less than 1%
Jefferson	708	12%
Other Colorado	39	1%

Out of State  
No Entry

	3	Less than 1%
	<u>9</u>	Less than 1%
	5,672	

## **2-1-1 Shelter Referral Statistics - Year 2008**

<b><u>Ages of Children</u></b>	<b><u># of Children</u></b>	<b><u>Percent</u></b>
New Born	560	12%
1 Year Old	449	10%
2 Years Old	600	13%
3 Years Old	368	8%
4 Years Old	310	7%
5 Years Old	292	6%
6 Years Old	294	6%
7 Years Old	221	5%
8 Years Old	201	4%
9 Years Old	198	4%
10 Years Old	177	4%
11 Years Old	153	3%
12 Years Old	161	3%
13 Years Old	137	3%
14 Years Old	166	4%
15 Years Old	123	3%
16 Years Old	113	2%
17 Years Old	137	3%
Total	<hr/> 4,660	