

Mile High United Way 2-1-1 - Client Statistics - January 2010

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	22	Less than 1%
18-24	840	15%
25-39	2,046	36%
40-54	1,486	26%
55-59	346	6%
60-74	330	6%
75-84	56	1%
85 and Older	9	Less than 1%
Refused	264	5%
No Entry	361	6%
	<u>5,760</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	488	8%
Living Together	423	7%
Married	976	17%
Other	31	1%
Roommates	122	2%
Separated	426	7%
Single	2,701	47%
Widowed	155	3%
Refused	408	7%
No Entry	30	1%
	<u>5,760</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	14	Less than 1%
Employed Full-Time	734	13%
Employed Part-Time	494	9%
Retired	86	1%
Self-Employed	40	1%
Student	51	1%
Unemployed	3,648	63%
Other	27	Less than 1%
Refused	298	5%
No Entry	368	6%
	<u>5,760</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,819	32%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,169	20%
American Indian/Alaska Native	153	3%
Asian	35	1%
Caucasian	1,847	32%
Native Hawaiian/Other Pacific Islander	14	Less than 1%
Multi-Racial	103	2%
Other	184	3%
Refused	357	6%
No Entry	1,898	33%
	<u>5,760</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,623	28%
Female	4,137	72%
	<u>5,760</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,395	42%
\$418 - \$833	1,026	18%
\$834 - \$1,667	1,063	18%
\$1,668 - \$2,500	333	6%
\$2,501 +	83	1%
Refused	348	6%
No Entry	512	9%
	<u>5,760</u>	

*Note: 5,760 client contacts recorded this month in Tapestry out of 12,273 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Clear Creek, Denver County, Douglas County, Elbert County, Gilpin County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - January 2010

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	472	65%
Second Time	64	9%
Third Time	24	3%
Fourth Time	10	1%
Fifth Time or Above	19	3%
Refused	17	2%
No Entry	117	16%
	<u>723</u>	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	325	45%
1 - 3 Months	134	19%
4 - 6 Months	72	10%
7 - 11 Months	17	2%
12 Months - 2 Years	42	6%
3 - 5 Years	15	2%
6 - 10 Years	1	Less than 1%
Over 10 Years	7	1%
Unknown	7	1%
Refused	18	2%
No Entry	85	12%
	<u>723</u>	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	22	3%
Detox	3	Less than 1%
Friends or Relatives	336	46%
Hospital	10	1%
Hotel/Motel	65	9%
Jail/Prison	7	1%
Other	60	8%
Own Home	64	9%
Shelter	64	9%
Streets	41	6%
Transitional Housing	3	Less than 1%
No Entry	48	7%
	<u>723</u>	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	92	13%
Arapahoe	99	14%
Boulder	18	2%
Broomfield	2	Less than 1%
Clear Creek	0	0%
Denver	307	42%
Douglas	7	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	63	9%
Summit	0	0%
Other Colorado	29	4%
Out of State	52	7%
No Entry	54	7%
	<u>723</u>	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	75	10%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	218	30%
Female	505	70%
	<u>723</u>	

Note: 723 shelter calls recorded

2-1-1 Shelter Referral Statistics - January 2010

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	51	7%
Living Together	64	9%
Married	57	8%
Other	4	1%
Roommates	6	1%
Separated	68	9%
Single	402	56%
Widowed	12	2%
Refused	56	8%
No Entry	3	Less than 1%
	<u>723</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	5	1%
18-24	157	22%
25-39	238	33%
40-54	175	24%
55-59	31	4%
60-74	23	3%
75-84	0	0%
85 and Older	0	0%
Refused	30	4%
No Entry	64	9%
	<u>723</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	353	49%
2 Individuals	144	20%
3 Individuals	84	12%
4 Individuals	36	5%
5 Individuals	27	4%
6 Individuals	14	2%
7 Individuals	8	1%
8 Individuals	2	Less than 1%
9 Individuals	0	0%
10 Individuals	0	0%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	24	3%
No Entry	31	4%
	<u>723</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	73	10%
One Parent Families with Children	157	22%
Couples Without Children	36	5%
Families with No Children/Spouse	25	3%
Individuals	373	52%
Refused	26	4%
No Entry	33	5%
	<u>723</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	16	2%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	109	15%
Arapahoe	128	18%
Boulder	19	3%
Broomfield	4	1%
Clear Creek	0	0%
Denver	345	48%
Douglas	12	2%
Elbert	0	0%
Gilpin	0	0%
Jefferson	98	14%
Summit	0	0%
Other Colorado	5	1%
Out of State	0	0%
No Entry	3	Less than 1%
	<u>723</u>	

2-1-1 Shelter Referral Statistics - January 2010

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	52	11%
1 Year Old	46	9%
2 Years Old	38	8%
3 Years Old	48	10%
4 Years Old	27	5%
5 Years Old	37	7%
6 Years Old	31	6%
7 Years Old	23	5%
8 Years Old	32	6%
9 Years Old	27	5%
10 Years Old	19	4%
11 Years Old	22	4%
12 Years Old	22	4%
13 Years Old	11	2%
14 Years Old	17	3%
15 Years Old	10	2%
16 Years Old	13	3%
17 Years Old	20	4%
<hr/> Total	<hr/> 495	