

## Mile High United Way 2-1-1 - Client Statistics - February 2010

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	29	1%
18-24	711	13%
25-39	1,860	33%
40-54	1,511	27%
55-59	353	6%
60-74	414	7%
75-84	47	1%
85 and Older	8	Less than 1%
Refused	334	6%
No Entry	321	6%
	<u>5,588</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	499	9%
Living Together	363	6%
Married	991	18%
Other	44	1%
Roommates	85	2%
Separated	337	6%
Single	2,621	47%
Widowed	181	3%
Refused	439	8%
No Entry	28	1%
	<u>5,588</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	20	Less than 1%
Employed Full-Time	806	14%
Employed Part-Time	480	9%
Retired	151	3%
Self-Employed	32	1%
Student	40	1%
Unemployed	3,260	58%
Other	18	Less than 1%
Refused	381	7%
No Entry	400	7%
	<u>5,588</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,734	31%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,059	19%
American Indian/Alaska Native	136	2%
Asian	28	1%
Caucasian	1,799	32%
Native Hawaiian/Other Pacific Islander	14	Less than 1%
Multi-Racial	93	2%
Other	159	3%
Refused	404	7%
No Entry	1,896	34%
	<u>5,588</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,643	29%
Female	3,945	71%
	<u>5,588</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,196	39%
\$418 - \$833	943	17%
\$834 - \$1,667	1,052	19%
\$1,668 - \$2,500	344	6%
\$2,501 +	109	2%
Refused	451	8%
No Entry	493	9%
	<u>5,588</u>	

\*Note: 5,588 client contacts recorded this month in Tapestry out of 11,942 calls

\*\*Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Clear Creek, Denver County, Douglas County, Elbert County, Gilpin County, Jefferson County and Summit County

## 2-1-1 Shelter Referral Statistics - February 2010

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	359	64%
Second Time	73	13%
Third Time	20	4%
Fourth Time	2	Less than 1%
Fifth Time or Above	18	3%
Refused	27	5%
No Entry	58	10%
	<u>557</u>	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	235	42%
1 - 3 Months	127	23%
4 - 6 Months	64	11%
7 - 11 Months	17	3%
12 Months - 2 Years	39	7%
3 - 5 Years	13	2%
6 - 10 Years	3	1%
Over 10 Years	0	0%
Unknown	7	1%
Refused	21	4%
No Entry	31	6%
	<u>557</u>	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	25	4%
Detox	3	1%
Friends or Relatives	247	44%
Hospital	17	3%
Hotel/Motel	87	16%
Jail/Prison	7	1%
Other	32	6%
Own Home	33	6%
Shelter	48	9%
Streets	33	6%
Transitional Housing	8	1%
No Entry	17	3%
	<u>557</u>	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	54	10%
Arapahoe	66	12%
Boulder	9	2%
Broomfield	2	Less than 1%
Clear Creek	0	0%
Denver	270	48%
Douglas	2	Less than 1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	71	13%
Summit	0	0%
Other Colorado	14	3%
Out of State	43	8%
No Entry	26	5%
	<u>557</u>	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	47	8%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	208	37%
Female	349	63%
	<u>557</u>	

Note: 557 shelter calls recorded

**2-1-1 Shelter Referral Statistics - February 2010**

<b><u>Living Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Divorced	35	6%
Living Together	30	5%
Married	65	12%
Other	6	1%
Roommates	6	1%
Separated	49	9%
Single	313	56%
Widowed	7	1%
Refused	40	7%
No Entry	6	1%
	<u>557</u>	

<b><u>Age of caller</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Under 17	6	1%
18-24	116	21%
25-39	165	30%
40-54	152	27%
55-59	27	5%
60-74	24	4%
75-84	0	0%
85 and Older	0	0%
Refused	0	0%
No Entry	67	12%
	<u>557</u>	

<b><u>Number of Members in a Household</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
1 Person	281	50%
2 Individuals	99	18%
3 Individuals	60	11%
4 Individuals	25	4%
5 Individuals	22	4%
6 Individuals	16	3%
7 Individuals	4	1%
8 Individuals	0	0%
9 Individuals	1	Less than 1%
10 Individuals	0	0%
11 Individuals	1	Less than 1%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	1	Less than 1%
Refused	21	4%
No Entry	26	5%
	<u>557</u>	

<b><u>Population Breakdown</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Two Parent Families with Children	63	11%
One Parent Families with Children	118	21%
Couples Without Children	30	5%
Families with No Children/Spouse	13	2%
Individuals	293	53%
Refused	21	4%
No Entry	19	3%
	<u>557</u>	

<b><u>Veteran Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Yes	23	4%

<b><u>County Caller is Calling From</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Adams	54	10%
Arapahoe	66	12%
Boulder	9	2%
Broomfield	2	Less than 1%
Clear Creek	0	0%
Denver	270	48%
Douglas	2	Less than 1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	71	13%
Summit	0	0%
Other Colorado	14	3%
Out of State	43	8%
No Entry	26	5%
	<u>557</u>	

**2-1-1 Shelter Referral Statistics - February 2010**

<b><u>Ages of Children</u></b>	<b><u># of Children</u></b>	<b><u>Percent</u></b>
New Born	56	16%
1 Year Old	42	12%
2 Years Old	43	12%
3 Years Old	32	9%
4 Years Old	31	9%
5 Years Old	14	4%
6 Years Old	20	6%
7 Years Old	11	3%
8 Years Old	15	4%
9 Years Old	16	4%
10 Years Old	5	1%
11 Years Old	11	3%
12 Years Old	9	2%
13 Years Old	7	2%
14 Years Old	8	2%
15 Years Old	11	3%
16 Years Old	17	5%
17 Years Old	13	4%
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Total	361	100%