

Mile High United Way 2-1-1 - Client Statistics - April 2010

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	12	Less than 1%
18-24	812	15%
25-39	1,914	35%
40-54	1,468	27%
55-59	320	6%
60-74	371	7%
75-84	55	1%
85 and Older	17	Less than 1%
Refused	235	4%
No Entry	243	4%
	<u>5,447</u>	

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	465	9%
Living Together	366	7%
Married	771	14%
Other	26	Less than 1%
Roommates	83	2%
Separated	439	8%
Single	2,795	51%
Widowed	148	3%
Refused	276	5%
No Entry	78	1%
	<u>5,447</u>	

<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	19	Less than 1%
Employed Full-Time	585	11%
Employed Part-Time	501	9%
Retired	129	2%
Self-Employed	34	1%
Student	53	1%
Unemployed	3,558	65%
Other	16	Less than 1%
Refused	341	6%
No Entry	211	4%
	<u>5,447</u>	

<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,496	27%

<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,278	23%
American Indian/Alaska Native	149	3%
Asian	23	Less than 1%
Caucasian	1,865	34%
Native Hawaiian/Other Pacific Islander	9	Less than 1%
Multi-Racial	109	2%
Other	187	3%
Refused	364	7%
No Entry	1,463	27%
	<u>5,447</u>	

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,334	24%
Female	4,113	76%
	<u>5,447</u>	

<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,230	41%
\$418 - \$833	1,138	21%
\$834 - \$1,667	1,005	18%
\$1,668 - \$2,500	252	5%
\$2,501 +	72	1%
Refused	368	7%
No Entry	382	7%
	<u>5,447</u>	

*Note: 5,447 client contacts recorded this month in Tapestry out of 11,520 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Clear Creek, Denver County, Douglas County, Elbert County, Gilpin County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - April 2010

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	411	63%
Second Time	68	10%
Third Time	20	3%
Fourth Time	7	1%
Fifth Time or Above	24	4%
Refused	22	3%
No Entry	98	15%
	650	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	313	48%
1 - 3 Months	105	16%
4 - 6 Months	60	9%
7 - 11 Months	28	4%
12 Months - 2 Years	35	5%
3 - 5 Years	7	1%
6 - 10 Years	3	Less than 1%
Over 10 Years	2	Less than 1%
Unknown	5	1%
Refused	21	3%
No Entry	71	11%
	650	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	30	5%
Detox	2	Less than 1%
Friends or Relatives	280	43%
Hospital	14	2%
Hotel/Motel	98	15%
Jail/Prison	7	1%
Other	33	5%
Own Home	57	9%
Shelter	42	6%
Streets	39	6%
Transitional Housing	7	1%
No Entry	41	6%
	650	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	85	13%
Arapahoe	104	16%
Boulder	11	2%
Broomfield	1	Less than 1%
Clear Creek	0	0%
Denver	248	38%
Douglas	3	Less than 1%
Elbert	1	Less than 1%
Gilpin	0	0%
Jefferson	55	8%
Summit	0	0%
Other Colorado	21	3%
Out of State	69	11%
No Entry	52	8%
	650	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	63	10%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	179	28%
Female	471	72%
	650	

Note: 650 shelter calls recorded

2-1-1 Shelter Referral Statistics - April 2010

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	45	7%
Living Together	62	10%
Married	57	9%
Other	2	Less than 1%
Roommates	3	Less than 1%
Separated	53	8%
Single	385	59%
Widowed	5	1%
Refused	30	5%
No Entry	8	1%
	<u>650</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	2	Less than 1%
18-24	157	24%
25-39	235	36%
40-54	151	23%
55-59	21	3%
60-74	16	2%
75-84	1	Less than 1%
85 and Older	0	0%
Refused	42	6%
No Entry	25	4%
	<u>650</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	290	45%
2 Individuals	123	19%
3 Individuals	88	14%
4 Individuals	48	7%
5 Individuals	29	4%
6 Individuals	11	2%
7 Individuals	5	1%
8 Individuals	0	0%
9 Individuals	1	Less than 1%
10 Individuals	4	1%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	29	4%
No Entry	22	3%
	<u>650</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	65	10%
One Parent Families with Children	170	26%
Couples Without Children	49	8%
Families with No Children/Spouse	14	2%
Individuals	315	48%
Refused	23	4%
No Entry	14	2%
	<u>650</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	14	2%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	101	16%
Arapahoe	134	21%
Boulder	12	2%
Broomfield	6	1%
Clear Creek	0	0%
Denver	307	47%
Douglas	6	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	78	12%
Summit	0	0%
Other Colorado	3	Less than 1%
Out of State	1	Less than 1%
No Entry	2	Less than 1%
	<u>650</u>	

2-1-1 Shelter Referral Statistics - April 2010

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	52	11%
1 Year Old	44	9%
2 Years Old	47	10%
3 Years Old	48	10%
4 Years Old	48	10%
5 Years Old	36	7%
6 Years Old	20	4%
7 Years Old	28	6%
8 Years Old	35	7%
9 Years Old	15	3%
10 Years Old	24	5%
11 Years Old	18	4%
12 Years Old	15	3%
13 Years Old	9	2%
14 Years Old	17	3%
15 Years Old	17	3%
16 Years Old	13	3%
17 Years Old	7	1%
<hr/> Total	<hr/> 493	<hr/> 100%