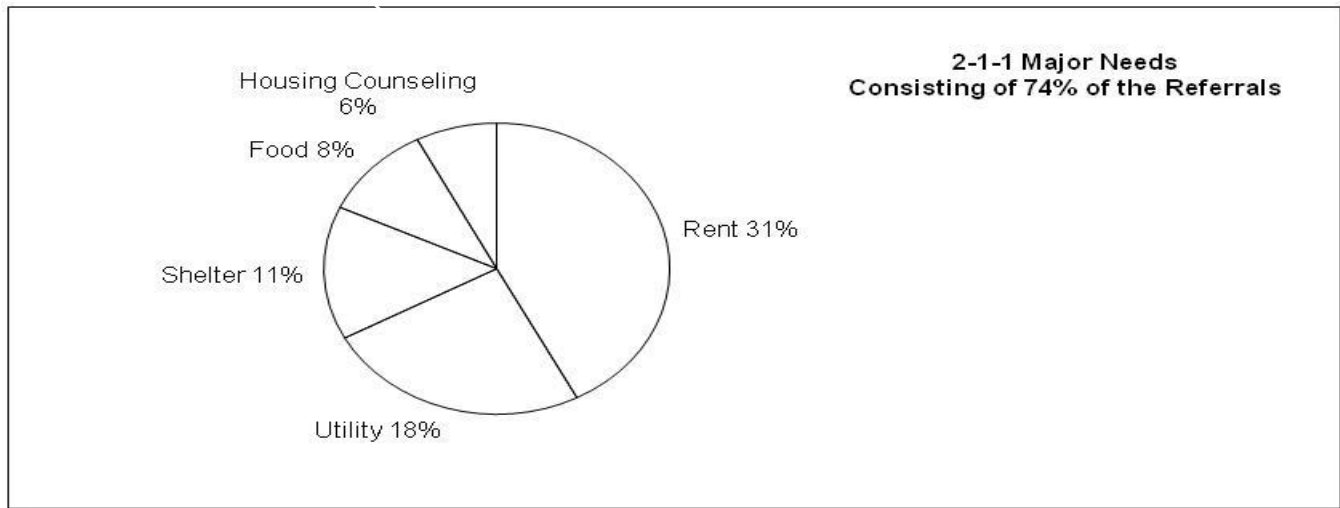




**MILE HIGH UNITED WAY 2-1-1
June 2009**



Top Five Needs:

1. Rental Assistance	3,937	Referrals
2. Utility Assistance	2,305	Referrals
3. Shelters/Transitional Housing	1,380	Referrals
4. Food	973	Referrals
5. Housing Counseling/Assistance	707	Referrals

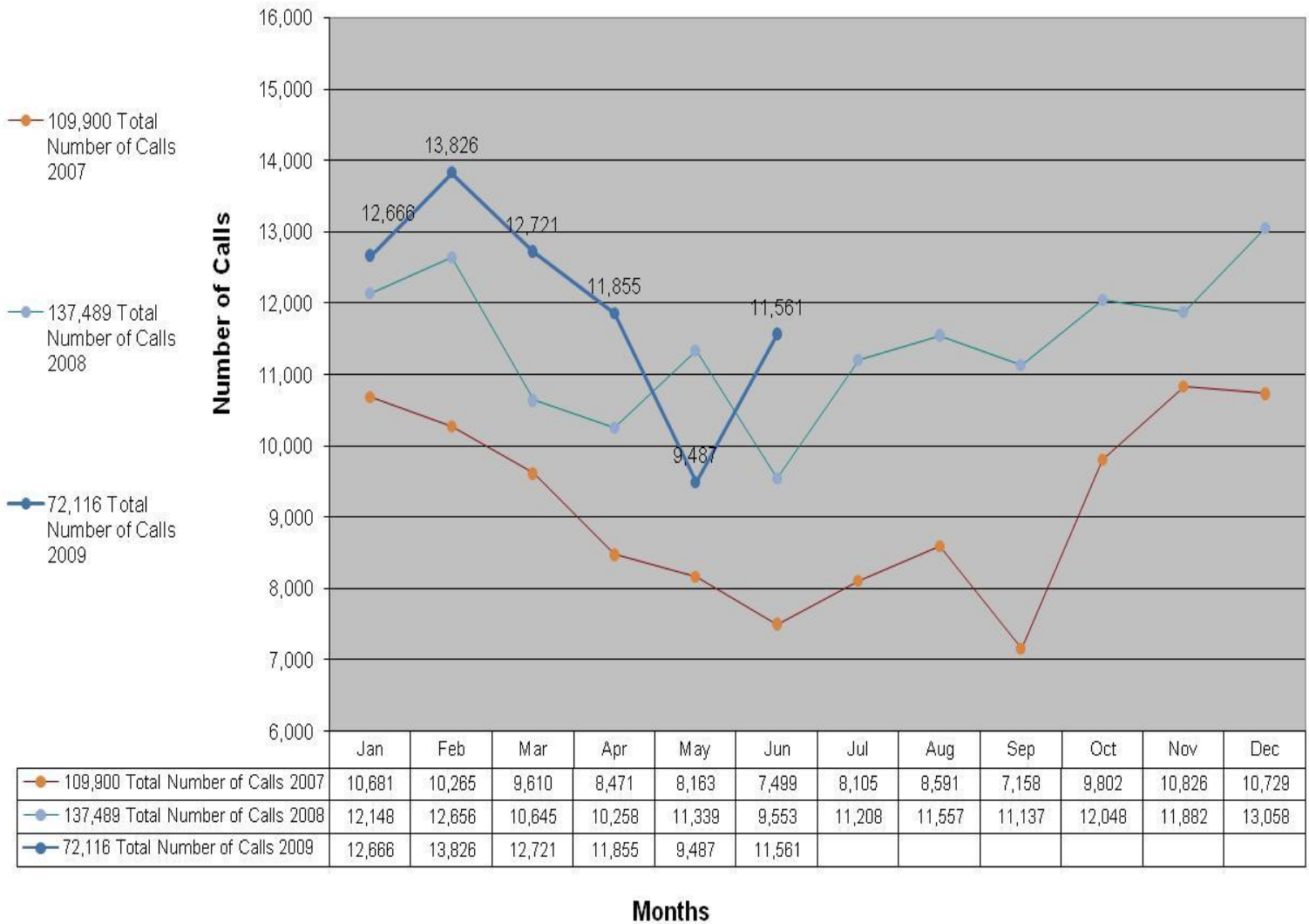
Total Calls:	11,561
Major Referrals:¹	
Child Care	65
Dental	120
Donations	77
Employment/Adult Education	170
Financial Assistance	332
Legal/Consumer	432
Medical	527
Mental Health	204
Seasonal ²	43
Senior Services	112
Transportation	128
Volunteering	24
Vouchers	173
Youth Programs	58
Other Needs Not Listed Above	957
Total Major Needs:	12,724
Spanish Speaking Only Calls:³	573
Visitors to www.unitedwaydenver.org, "Search for Services":	1,906

¹ The sum of the categories under Major Referrals does not equal the number of calls because one caller often has multiple needs.

² Seasonal calls include Christmas and Thanksgiving assistance, summer camps, school supplies, tax assistance, and flu shots.

³ Spanish Speaking Only Calls represents the number of Spanish calls received during business hours, Monday – Friday 8 a.m. – 5 p.m.

2-1-1 Annual Call Volume



2-1-1 Caller Demographics

The following information was collected in June.

- | | |
|--|--|
| <ul style="list-style-type: none"> 76% are women. 66% are single, divorced or separated. 57% are under 40 years of age. 34% are Caucasian. | <ul style="list-style-type: none"> 65% are unemployed. 64% have an annual income under \$10,000 (\$833 per month). Average income \$6,972 per year. 99% earn less than 50% of area median family income⁴ |
|--|--|

2-1-1 Homeless Caller Demographics

The following information was collected in June.

- | | |
|---|--|
| <ul style="list-style-type: none"> 74% are homeless for the first time. 52% are recently homeless (under 30 days). 71% are single, divorced or separated. 73% are women. 38% are from Denver County. 60 homeless children are under a year old. | <ul style="list-style-type: none"> 50% are staying with friends or relatives. 15% are staying in hotels/motels. 12% are from out of state. 25% are under 25 years of age 49% of 590 homeless children are under the age of 5 (290 Homeless Children). |
|---|--|

⁴ Median Family Income (MFI) (A family includes a householder and one or more people living in the same household who are related to the householder by birth, marriage, or adoption) for the 11 counties that we serve is \$73,900 according to HUD in 2008. Number calculated from the U.S. Department of Housing and Urban Development (HUD), http://www.huduser.org/datasets/il.FY2008index_mfi.html