

**Mile High United Way 2-1-1 - Client Statistics - September 2009**

<b><u>Age Range</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Under 17	33	1%
18-24	858	16%
25-39	2,070	39%
40-54	1,346	25%
55-59	254	5%
60-74	291	6%
75-84	42	1%
85 and Older	9	Less than 1%
Refused	173	3%
No Entry	205	4%
	<u>5,281</u>	
<b><u>Living Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Divorced	440	8%
Living Together	411	8%
Married	910	17%
Other	24	Less than 1%
Roommates	73	1%
Separated	496	9%
Single	2,518	48%
Widowed	133	3%
Refused	254	5%
No Entry	22	Less than 1%
	<u>5,281</u>	
<b><u>Employment</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Day Labor	14	Less than 1%
Employed Full-Time	644	12%
Employed Part-Time	474	9%
Retired	88	2%
Self-Employed	33	1%
Student	57	1%
Unemployed	3,497	66%
Other	16	Less than 1%
Refused	164	3%
No Entry	294	6%
	<u>5,281</u>	
<b><u>Hispanic/Latino</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Callers	1,458	28%
<b><u>Race</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
African American	1,215	23%
American Indian/Alaska Native	138	3%
Asian	33	1%
Caucasian	1,844	35%
Native Hawaiian/Other Pacific Islander	83	2%
Multi-Racial	17	Less than 1%
Other	226	4%
Refused	258	5%
No Entry	1,467	28%
	<u>5,281</u>	
<b><u>Gender</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Male	1,230	23%
Female	4,051	77%
	<u>5,281</u>	
<b><u>Income (per month)</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Less than \$417	2,459	47%
\$418 - \$833	1,023	19%
\$834 - \$1,667	903	17%
\$1,668 - \$2,500	249	5%
\$2,501 +	64	1%
Refused	257	5%
No Entry	326	6%
	<u>5,281</u>	

\*Note: 5,281 client contacts recorded this month in Tapestry out of 10,731 calls

\*\*Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

## 2-1-1 Shelter Referral Statistics - September 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	538	69%
Second Time	101	13%
Third Time	33	4%
Fourth Time	11	1%
Fifth Time or Above	18	2%
Refused	31	4%
No Entry	44	6%
	<u>776</u>	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	366	47%
1 - 3 Months	174	22%
4 - 6 Months	61	8%
7 - 11 Months	30	4%
12 Months - 2 Years	62	8%
3 - 5 Years	17	2%
6 - 10 Years	3	Less than 1%
Over 10 Years	2	Less than 1%
Unknown	4	1%
Refused	25	3%
No Entry	32	4%
	<u>776</u>	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	32	4%
Detox	3	Less than 1%
Friends or Relatives	381	49%
Hospital	17	2%
Hotel/Motel	106	14%
Jail/Prison	5	1%
Other	47	6%
Own Home	43	6%
Shelter	56	7%
Streets	59	8%
Transitional Housing	7	1%
No Entry	20	3%
	<u>776</u>	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	87	11%
Arapahoe	85	11%
Boulder	24	3%
Broomfield	2	Less than 1%
Clear Creek	1	Less than 1%
Denver	319	41%
Douglas	11	1%
Elbert	1	Less than 1%
Gilpin	0	0%
Jefferson	93	12%
Summit	0	0%
Other Colorado	37	5%
Out of State	90	12%
No Entry	26	3%
	<u>776</u>	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	90	12%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	212	27%
Female	564	73%
	<u>776</u>	

Note: 776 shelter calls recorded

**2-1-1 Shelter Referral Statistics - September 2009**

<b><u>Living Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Divorced	58	7%
Living Together	75	10%
Married	86	11%
Other	3	Less than 1%
Roommates	5	1%
Separated	86	11%
Single	416	54%
Widowed	12	2%
Refused	32	4%
No Entry	3	Less than 1%
	<u>776</u>	

<b><u>Age of caller</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Under 17	2	Less than 1%
18-24	168	22%
25-39	283	36%
40-54	219	28%
55-59	20	3%
60-74	23	3%
75-84	2	Less than 1%
85 and Older	1	Less than 1%
Refused	22	3%
No Entry	36	5%
	<u>776</u>	

<b><u>Number of Members in a Household</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
1 Person	344	44%
2 Individuals	162	21%
3 Individuals	120	15%
4 Individuals	74	10%
5 Individuals	27	3%
6 Individuals	14	2%
7 Individuals	5	1%
8 Individuals	2	Less than 1%
9 Individuals	0	0%
10 Individuals	2	Less than 1%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	11	1%
No Entry	15	2%
	<u>776</u>	

<b><u>Population Breakdown</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Two Parent Families with Children	94	12%
One Parent Families with Children	210	27%
Couples Without Children	59	8%
Families with No Children/Spouse	40	5%
Individuals	339	44%
Refused	13	2%
No Entry	21	3%
	<u>776</u>	

<b><u>Veteran Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Yes	20	3%

<b><u>County Caller is Calling From</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Adams	102	13%
Arapahoe	139	18%
Boulder	21	3%
Broomfield	4	1%
Clear Creek	0	0%
Denver	388	50%
Douglas	7	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	107	14%
Summit	0	0%
Other Colorado	5	1%
Out of State	2	Less than 1%
No Entry	1	Less than 1%
	<u>776</u>	

**2-1-1 Shelter Referral Statistics - September 2009**

<b><u>Ages of Children</u></b>	<b><u># of Children</u></b>	<b><u>Percent</u></b>
New Born	79	13%
1 Year Old	59	10%
2 Years Old	78	13%
3 Years Old	49	8%
4 Years Old	47	8%
5 Years Old	41	7%
6 Years Old	34	6%
7 Years Old	29	5%
8 Years Old	32	5%
9 Years Old	18	3%
10 Years Old	23	4%
11 Years Old	14	2%
12 Years Old	18	3%
13 Years Old	18	3%
14 Years Old	13	2%
15 Years Old	26	4%
16 Years Old	27	4%
17 Years Old	13	2%
<hr/> Total	<hr/> 618	