

Mile High United Way 2-1-1 - Client Statistics - October 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	25	Less than 1%
18-24	869	16%
25-39	2,073	39%
40-54	1,348	25%
55-59	257	5%
60-74	255	5%
75-84	44	1%
85 and Older	10	Less than 1%
Refused	182	3%
No Entry	284	5%
	<u>5,347</u>	

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	422	8%
Living Together	345	6%
Married	914	17%
Other	19	Less than 1%
Roommates	69	1%
Separated	406	8%
Single	2,649	50%
Widowed	134	3%
Refused	367	7%
No Entry	22	Less than 1%
	<u>5,347</u>	

<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	13	Less than 1%
Employed Full-Time	600	11%
Employed Part-Time	479	9%
Retired	78	1%
Self-Employed	27	1%
Student	60	1%
Unemployed	3,483	65%
Other	17	Less than 1%
Refused	209	4%
No Entry	381	7%
	<u>5,347</u>	

<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,552	29%

<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,249	23%
American Indian/Alaska Native	128	2%
Asian	21	Less than 1%
Caucasian	1,766	33%
Native Hawaiian/Other Pacific Islander	12	Less than 1%
Multi-Racial	89	2%
Other	238	4%
Refused	255	5%
No Entry	1,589	30%
	<u>5,347</u>	

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,253	23%
Female	4,094	77%
	<u>5,347</u>	

<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,345	44%
\$418 - \$833	1,069	20%
\$834 - \$1,667	901	17%
\$1,668 - \$2,500	246	5%
\$2,501 +	50	1%
Refused	280	5%
No Entry	456	9%
	<u>5,347</u>	

*Note: 5,347 client contacts recorded this month in Tapestry out of 11,982 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - October 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	528	70%
Second Time	98	13%
Third Time	36	5%
Fourth Time	5	1%
Fifth Time or Above	19	3%
Refused	23	3%
No Entry	44	6%
	<u>753</u>	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	354	47%
1 - 3 Months	178	24%
4 - 6 Months	62	8%
7 - 11 Months	24	3%
12 Months - 2 Years	44	6%
3 - 5 Years	13	2%
6 - 10 Years	6	1%
Over 10 Years	2	Less than 1%
Unknown	7	1%
Refused	22	3%
No Entry	41	5%
	<u>753</u>	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	35	5%
Detox	0	0%
Friends or Relatives	348	46%
Hospital	25	3%
Hotel/Motel	112	15%
Jail/Prison	7	1%
Other	49	7%
Own Home	54	7%
Shelter	45	6%
Streets	50	7%
Transitional Housing	6	1%
No Entry	22	3%
	<u>753</u>	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	89	12%
Arapahoe	108	14%
Boulder	9	1%
Broomfield	2	Less than 1%
Clear Creek	0	0%
Denver	318	42%
Douglas	4	1%
Elbert	2	Less than 1%
Gilpin	0	0%
Jefferson	67	9%
Summit	0	0%
Other Colorado	31	4%
Out of State	86	11%
No Entry	37	5%
	<u>753</u>	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	86	11%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	243	32%
Female	510	68%
	<u>753</u>	

Note: 753 shelter calls recorded

2-1-1 Shelter Referral Statistics - October 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	47	6%
Living Together	58	8%
Married	78	10%
Other	1	Less than 1%
Roommates	8	1%
Separated	69	9%
Single	424	56%
Widowed	6	1%
Refused	60	8%
No Entry	2	Less than 1%
	<u>753</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	10	1%
18-24	166	22%
25-39	256	34%
40-54	195	26%
55-59	34	5%
60-74	19	3%
75-84	2	Less than 1%
85 and Older	0	0%
Refused	20	3%
No Entry	51	7%
	<u>753</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	352	47%
2 Individuals	148	20%
3 Individuals	104	14%
4 Individuals	47	6%
5 Individuals	30	4%
6 Individuals	18	2%
7 Individuals	5	1%
8 Individuals	1	Less than 1%
9 Individuals	1	Less than 1%
10 Individuals	1	Less than 1%
11 Individuals	1	Less than 1%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	23	3%
No Entry	22	3%
	<u>753</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	73	10%
One Parent Families with Children	183	24%
Couples Without Children	51	7%
Families with No Children/Spouse	28	4%
Individuals	356	47%
Refused	24	3%
No Entry	38	5%
	<u>753</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	11	1%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	96	13%
Arapahoe	129	17%
Boulder	13	2%
Broomfield	2	Less than 1%
Clear Creek	1	Less than 1%
Denver	379	50%
Douglas	9	1%
Elbert	1	Less than 1%
Gilpin	0	0%
Jefferson	119	16%
Summit	0	0%
Other Colorado	3	Less than 1%
Out of State	0	0%
No Entry	1	Less than 1%
	<u>753</u>	

2-1-1 Shelter Referral Statistics - October 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	67	12%
1 Year Old	41	7%
2 Years Old	60	11%
3 Years Old	54	10%
4 Years Old	32	6%
5 Years Old	41	7%
6 Years Old	28	5%
7 Years Old	31	6%
8 Years Old	29	5%
9 Years Old	20	4%
10 Years Old	24	4%
11 Years Old	28	5%
12 Years Old	17	3%
13 Years Old	27	5%
14 Years Old	10	2%
15 Years Old	21	4%
16 Years Old	17	3%
17 Years Old	13	2%
<hr/> Total	<hr/> 560	