

Mile High United Way 2-1-1 - Client Statistics - November 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	26	Less than 1%
18-24	901	16%
25-39	2,357	41%
40-54	1,450	25%
55-59	283	5%
60-74	280	5%
75-84	37	1%
85 and Older	4	Less than 1%
Refused	176	3%
No Entry	271	5%
	<u>5,785</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	438	8%
Living Together	466	8%
Married	991	17%
Other	28	Less than 1%
Roommates	73	1%
Separated	449	8%
Single	2,867	50%
Widowed	143	2%
Refused	304	5%
No Entry	26	Less than 1%
	<u>5,785</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	32	1%
Employed Full-Time	647	11%
Employed Part-Time	551	10%
Retired	98	2%
Self-Employed	18	Less than 1%
Student	61	1%
Unemployed	3,796	66%
Other	27	Less than 1%
Refused	205	4%
No Entry	350	6%
	<u>5,785</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,669	29%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,241	21%
American Indian/Alaska Native	160	3%
Asian	28	Less than 1%
Caucasian	1,994	34%
Native Hawaiian/Other Pacific Islander	18	Less than 1%
Multi-Racial	107	2%
Other	249	4%
Refused	270	5%
No Entry	1,718	30%
	<u>5,785</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,276	22%
Female	4,509	78%
	<u>5,785</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,485	43%
\$418 - \$833	1,149	20%
\$834 - \$1,667	1,024	18%
\$1,668 - \$2,500	304	5%
\$2,501 +	67	1%
Refused	271	5%
No Entry	485	8%
	<u>5,785</u>	

*Note: 5,785 client contacts recorded this month in Tapestry out of 13,332 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - November 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	485	69%
Second Time	102	14%
Third Time	28	4%
Fourth Time	3	Less than 1%
Fifth Time or Above	15	2%
Refused	26	4%
No Entry	49	7%
	<hr/> 708	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	328	46%
1 - 3 Months	140	20%
4 - 6 Months	79	11%
7 - 11 Months	22	3%
12 Months - 2 Years	50	7%
3 - 5 Years	15	2%
6 - 10 Years	8	1%
Over 10 Years	2	Less than 1%
Unknown	6	1%
Refused	17	2%
No Entry	41	6%
	<hr/> 708	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	31	4%
Detox	7	1%
Friends or Relatives	340	48%
Hospital	12	2%
Hotel/Motel	81	11%
Jail/Prison	9	1%
Other	32	5%
Own Home	55	8%
Shelter	73	10%
Streets	38	5%
Transitional Housing	10	1%
No Entry	20	3%
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<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	85	12%
Arapahoe	87	12%
Boulder	6	1%
Broomfield	1	Less than 1%
Clear Creek	0	0%
Denver	298	42%
Douglas	4	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	86	12%
Summit	0	0%
Other Colorado	28	4%
Out of State	75	11%
No Entry	38	5%
	<hr/> 708	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	76	11%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	180	25%
Female	528	75%
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Note: 708 shelter calls recorded

2-1-1 Shelter Referral Statistics - November 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	42	6%
Living Together	50	7%
Married	75	11%
Other	5	1%
Roommates	4	1%
Separated	80	11%
Single	402	57%
Widowed	11	2%
Refused	34	5%
No Entry	5	1%
	<u>708</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	7	1%
18-24	160	23%
25-39	247	35%
40-54	190	27%
55-59	22	3%
60-74	22	3%
75-84	0	0%
85 and Older	0	0%
Refused	24	3%
No Entry	36	5%
	<u>708</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	323	46%
2 Individuals	135	19%
3 Individuals	101	14%
4 Individuals	61	9%
5 Individuals	30	4%
6 Individuals	16	2%
7 Individuals	2	Less than 1%
8 Individuals	4	1%
9 Individuals	3	Less than 1%
10 Individuals	0	0%
11 Individuals	1	Less than 1%
12 Individuals	0	0%
13 Individuals	1	Less than 1%
14 or More Individuals	0	0%
Refused	10	1%
No Entry	21	3%
	<u>708</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	77	11%
One Parent Families with Children	186	26%
Couples Without Children	41	6%
Families with No Children/Spouse	39	6%
Individuals	320	45%
Refused	17	2%
No Entry	28	4%
	<u>708</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	18	3%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	113	16%
Arapahoe	106	15%
Boulder	7	1%
Broomfield	6	1%
Clear Creek	0	0%
Denver	354	50%
Douglas	9	1%
Elbert	1	Less than 1%
Gilpin	0	0%
Jefferson	106	15%
Summit	0	0%
Other Colorado	4	1%
Out of State	1	Less than 1%
No Entry	1	Less than 1%
	<u>708</u>	

2-1-1 Shelter Referral Statistics - November 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	62	10%
1 Year Old	73	12%
2 Years Old	58	10%
3 Years Old	47	8%
4 Years Old	42	7%
5 Years Old	37	6%
6 Years Old	36	6%
7 Years Old	28	5%
8 Years Old	41	7%
9 Years Old	24	4%
10 Years Old	28	5%
11 Years Old	23	4%
12 Years Old	20	3%
13 Years Old	22	4%
14 Years Old	12	2%
15 Years Old	17	3%
16 Years Old	16	3%
17 Years Old	15	2%
<hr/> Total	<hr/> 601	