

Mile High United Way 2-1-1 - Client Statistics - May 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	39	1%
18-24	842	18%
25-39	1,723	37%
40-54	1,178	25%
55-59	238	5%
60-74	247	5%
75-84	29	1%
85 and Older	21	Less than 1%
Refused	150	3%
No Entry	210	4%
	<u>4,677</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	385	8%
Living Together	343	7%
Married	861	18%
Other	23	Less than 1%
Roommates	92	2%
Separated	419	9%
Single	2,135	46%
Widowed	111	2%
Refused	293	6%
No Entry	15	Less than 1%
	<u>4,677</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	14	Less than 1%
Employed Full-Time	555	12%
Employed Part-Time	404	9%
Retired	97	2%
Self-Employed	31	1%
Student	69	1%
Unemployed	2,954	63%
Other	17	Less than 1%
Refused	196	4%
No Entry	340	7%
	<u>4,677</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,341	29%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,015	22%
American Indian/Alaska Native	117	3%
Asian	32	1%
Caucasian	1,558	33%
Native Hawaiian/Other Pacific Islander	23	Less than 1%
Multi-Racial	105	2%
Other	195	4%
Refused	283	6%
No Entry	1,349	29%
	<u>4,677</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,107	24%
Female	3,570	76%
	<u>4,677</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,072	44%
\$418 - \$833	857	18%
\$834 - \$1,667	806	17%
\$1,668 - \$2,500	252	5%
\$2,501 +	70	1%
Refused	225	5%
No Entry	395	8%
	<u>4,677</u>	

*Note: 4,677 client contacts recorded this month in Tapestry out of 9,487 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - May 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	444	70%
Second Time	72	11%
Third Time	38	6%
Fourth Time	11	2%
Fifth Time or Above	26	4%
Refused	25	4%
No Entry	16	3%
	<u>632</u>	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	301	48%
1 - 3 Months	139	22%
4 - 6 Months	68	11%
7 - 11 Months	37	6%
12 Months - 2 Years	36	6%
3 - 5 Years	10	2%
6 - 10 Years	0	0%
Over 10 Years	1	Less than 1%
Unknown	4	1%
Refused	25	4%
No Entry	11	2%
	<u>632</u>	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	38	6%
Detox	0	0%
Friends or Relatives	289	46%
Hospital	15	2%
Hotel/Motel	101	16%
Jail/Prison	3	Less than 1%
Other	34	5%
Own Home	47	7%
Shelter	55	9%
Streets	35	6%
Transitional Housing	4	1%
No Entry	11	2%
	<u>632</u>	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	74	12%
Arapahoe	88	14%
Boulder	12	2%
Broomfield	4	1%
Clear Creek	1	Less than 1%
Denver	251	40%
Douglas	4	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	76	12%
Summit	0	0%
Other Colorado	28	4%
Out of State	75	12%
No Entry	19	3%
	<u>632</u>	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	80	13%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	153	24%
Female	479	76%
	<u>632</u>	

Note: 632 shelter calls recorded

2-1-1 Shelter Referral Statistics - May 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	45	7%
Jail	0	0%
Living Together	40	6%
Married	73	12%
Other	5	1%
Roommates	13	2%
Separated	92	15%
Single	320	51%
Widowed	7	1%
Refused	33	5%
No Entry	4	1%
	<hr/> 632	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	12	2%
18-24	159	25%
25-39	205	32%
40-54	154	24%
55-59	31	5%
60-74	17	3%
75-84	2	Less than 1%
85 and Older	0	0%
Refused	33	5%
No Entry	19	3%
	<hr/> 632	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	280	44%
2 Individuals	135	21%
3 Individuals	100	16%
4 Individuals	44	7%
5 Individuals	22	3%
6 Individuals	7	1%
7 Individuals	1	Less than 1%
8 Individuals	2	Less than 1%
9 Individuals	3	Less than 1%
10 Individuals	0	0%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	28	4%
No Entry	10	2%
	<hr/> 632	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	54	9%
One Parent Families with Children	181	29%
Couples Without Children	43	7%
Families with No Children/Spouse	22	3%
Individuals	291	46%
Refused	28	4%
No Entry	13	2%
	<hr/> 632	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	16	3%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	85	13%
Arapahoe	112	18%
Boulder	17	3%
Broomfield	3	Less than 1%
Clear Creek	1	Less than 1%
Denver	320	51%
Douglas	2	Less than 1%
Elbert	1	Less than 1%
Gilpin	0	0%
Jefferson	87	14%
Summit	0	0%
Other Colorado	4	1%
Out of State	0	0%
No Entry	0	0%
	<hr/> 632	

2-1-1 Shelter Referral Statistics - May 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	65	15%
1 Year Old	44	10%
2 Years Old	55	12%
3 Years Old	31	7%
4 Years Old	26	6%
5 Years Old	34	8%
6 Years Old	21	5%
7 Years Old	28	6%
8 Years Old	14	3%
9 Years Old	18	4%
10 Years Old	19	4%
11 Years Old	24	5%
12 Years Old	11	2%
13 Years Old	11	2%
14 Years Old	13	3%
15 Years Old	11	2%
16 Years Old	16	4%
17 Years Old	7	2%
<hr/> Total	<hr/> 448	