

Mile High United Way 2-1-1 - Client Statistics - March 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	32	1%
18-24	822	14%
25-39	1,925	33%
40-54	1,639	28%
55-59	390	7%
60-74	449	8%
75-84	82	1%
85 and Older	22	Less than 1%
Refused	172	3%
No Entry	284	5%
	<u>5,817</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	575	10%
Living Together	362	6%
Married	1,087	19%
Other	32	1%
Roommates	120	2%
Separated	409	7%
Single	2,648	46%
Widowed	202	3%
Refused	357	6%
No Entry	25	Less than 1%
	<u>5,817</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	30	1%
Employed Full-Time	765	13%
Employed Part-Time	534	9%
Retired	220	4%
Self-Employed	60	1%
Student	68	1%
Unemployed	3,429	59%
Other	45	1%
Refused	283	5%
No Entry	383	7%
	<u>5,817</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	<u>1,612</u>	28%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,212	21%
American Indian/Alaska Native	189	3%
Asian	27	Less than 1%
Caucasian	2,096	36%
Native Hawaiian/Other Pacific Islander	11	Less than 1%
Multi-Racial	126	2%
Other	255	4%
Refused	318	5%
No Entry	1,583	27%
	<u>5,817</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,611	28%
Female	4,206	72%
	<u>5,817</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,410	41%
\$418 - \$833	1,039	18%
\$834 - \$1,667	1,124	19%
\$1,668 - \$2,500	341	6%
\$2,501 +	116	2%
Refused	301	5%
No Entry	486	8%
	<u>5,817</u>	

*Note: 5,817 client contacts recorded this month in Tapestry out of 12,721 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics -March 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	365	60%
Second Time	110	18%
Third Time	39	6%
Fourth Time	10	2%
Fifth Time or Above	34	6%
Refused	28	5%
No Entry	23	4%
	609	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	274	45%
1 - 3 Months	138	23%
4 - 6 Months	62	10%
7 - 11 Months	39	6%
12 Months - 2 Years	32	5%
3 - 5 Years	10	2%
6 - 10 Years	0	0%
Over 10 Years	8	1%
Unknown	4	1%
Refused	23	4%
No Entry	19	3%
	609	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	29	5%
Detox	0	0%
Friends or Relatives	294	48%
Hospital	15	2%
Hotel/Motel	104	17%
Jail/Prison	7	1%
Other	34	6%
Own Home	28	5%
Shelter	56	9%
Streets	24	4%
Transitional Housing	4	1%
No Entry	14	2%
	609	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	77	13%
Arapahoe	96	16%
Boulder	7	1%
Broomfield	1	Less than 1%
Clear Creek	2	Less than 1%
Denver	258	42%
Douglas	4	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	75	12%
Summit	0	0%
Other Colorado	26	4%
Out of State	44	7%
No Entry	19	3%
	609	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	77	13%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	184	30%
Female	425	70%
	609	

Note: 609 shelter calls recorded

2-1-1 Shelter Referral Statistics - March 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	53	9%
Jail	0	0%
Living Together	43	7%
Married	62	10%
Other	1	Less than 1%
Roommates	6	1%
Separated	54	9%
Single	341	56%
Widowed	9	1%
Refused	37	6%
No Entry	3	Less than 1%
	<u>609</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	9	1%
18-24	134	22%
25-39	210	34%
40-54	161	26%
55-59	36	6%
60-74	10	2%
75-84	0	0%
85 and Older	0	0%
Refused	15	2%
No Entry	34	6%
	<u>609</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	299	49%
2 Individuals	120	20%
3 Individuals	59	10%
4 Individuals	49	8%
5 Individuals	26	4%
6 Individuals	15	2%
7 Individuals	3	Less than 1%
8 Individuals	0	0%
9 Individuals	2	Less than 1%
10 Individuals	0	0%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	25	4%
No Entry	11	2%
	<u>609</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	57	9%
One Parent Families with Children	143	23%
Couples Without Children	35	6%
Families with No Children/Spouse	20	3%
Individuals	305	50%
Refused	27	4%
No Entry	22	4%
	<u>609</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	17	3%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	81	13%
Arapahoe	86	14%
Boulder	5	1%
Broomfield	1	Less than 1%
Clear Creek	0	0%
Denver	335	55%
Douglas	3	Less than 1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	91	15%
Summit	1	Less than 1%
Other Colorado	6	1%
Out of State	0	0%
No Entry	0	0%
	<u>609</u>	

2-1-1 Shelter Referral Statistics - March 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	52	12%
1 Year Old	45	10%
2 Years Old	47	11%
3 Years Old	42	10%
4 Years Old	19	4%
5 Years Old	23	5%
6 Years Old	26	6%
7 Years Old	26	6%
8 Years Old	26	6%
9 Years Old	26	6%
10 Years Old	17	4%
11 Years Old	14	3%
12 Years Old	13	3%
13 Years Old	11	3%
14 Years Old	9	2%
15 Years Old	11	3%
16 Years Old	12	3%
17 Years Old	12	3%
<hr/> Total	<hr/> 431	