

Mile High United Way 2-1-1 - Client Statistics - July 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	49	1%
18-24	912	16%
25-39	2,240	40%
40-54	1,366	24%
55-59	275	5%
60-74	301	5%
75-84	49	1%
85 and Older	22	Less than 1%
Refused	196	3%
No Entry	204	4%
	<u>5,614</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	529	9%
Living Together	423	8%
Married	880	16%
Other	15	Less than 1%
Roommates	102	2%
Separated	504	9%
Single	2,696	48%
Widowed	152	3%
Refused	305	5%
No Entry	8	Less than 1%
	<u>5,614</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	18	Less than 1%
Employed Full-Time	626	11%
Employed Part-Time	501	9%
Retired	114	2%
Self-Employed	32	1%
Student	63	1%
Unemployed	3,712	66%
Other	18	Less than 1%
Refused	215	4%
No Entry	315	6%
	<u>5,614</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,587	28%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,330	24%
American Indian/Alaska Native	138	2%
Asian	29	1%
Caucasian	1,889	34%
Native Hawaiian/Other Pacific Islander	18	Less than 1%
Multi-Racial	123	2%
Other	252	4%
Refused	249	4%
No Entry	1,586	28%
	<u>5,614</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,262	22%
Female	4,352	78%
	<u>5,614</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,542	45%
\$418 - \$833	1,167	21%
\$834 - \$1,667	933	17%
\$1,668 - \$2,500	283	5%
\$2,501 +	66	1%
Refused	265	5%
No Entry	358	6%
	<u>5,614</u>	

*Note: 5,614 client contacts recorded this month in Tapestry out of 12,404 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - July 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	546	75%
Second Time	84	11%
Third Time	28	4%
Fourth Time	13	2%
Fifth Time or Above	19	3%
Refused	13	2%
No Entry	28	4%
	<hr/> 731	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	370	51%
1 - 3 Months	160	22%
4 - 6 Months	73	10%
7 - 11 Months	31	4%
12 Months - 2 Years	48	7%
3 - 5 Years	13	2%
6 - 10 Years	2	Less than 1%
Over 10 Years	0	0%
Unknown	7	1%
Refused	13	2%
No Entry	14	2%
	<hr/> 731	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	43	6%
Detox	5	1%
Friends or Relatives	360	49%
Hospital	13	2%
Hotel/Motel	92	13%
Jail/Prison	8	1%
Other	34	5%
Own Home	44	6%
Shelter	65	9%
Streets	53	7%
Transitional Housing	5	1%
No Entry	9	1%
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<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	86	12%
Arapahoe	106	15%
Boulder	20	3%
Broomfield	5	1%
Clear Creek	0	0%
Denver	283	39%
Douglas	8	1%
Elbert	0	0%
Gilpin	2	Less than 1%
Jefferson	77	11%
Summit	1	Less than 1%
Other Colorado	17	2%
Out of State	105	14%
No Entry	21	3%
	<hr/> 731	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	76	10%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	202	28%
Female	529	72%
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Note: 731 shelter calls recorded

2-1-1 Shelter Referral Statistics - July 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	55	8%
Living Together	61	8%
Married	91	12%
Other	1	Less than 1%
Roommates	9	1%
Separated	90	12%
Single	376	51%
Widowed	7	1%
Refused	41	6%
No Entry	0	0%
	731	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	11	2%
18-24	164	22%
25-39	285	39%
40-54	166	23%
55-59	22	3%
60-74	13	2%
75-84	1	Less than 1%
85 and Older	0	0%
Refused	27	4%
No Entry	42	6%
	731	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	303	41%
2 Individuals	150	21%
3 Individuals	99	14%
4 Individuals	70	10%
5 Individuals	44	6%
6 Individuals	14	2%
7 Individuals	11	2%
8 Individuals	6	1%
9 Individuals	0	0%
10 Individuals	1	Less than 1%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	20	3%
No Entry	13	2%
	731	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	83	11%
One Parent Families with Children	217	30%
Couples Without Children	50	7%
Families with No Children/Spouse	35	5%
Individuals	306	42%
Refused	22	3%
No Entry	18	2%
	731	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	31	4%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	113	15%
Arapahoe	110	15%
Boulder	20	3%
Broomfield	3	Less than 1%
Clear Creek	0	0%
Denver	367	50%
Douglas	6	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	104	14%
Summit	0	0%
Other Colorado	1	Less than 1%
Out of State	4	1%
No Entry	3	Less than 1%
	731	

2-1-1 Shelter Referral Statistics - July 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	89	13%
1 Year Old	56	8%
2 Years Old	75	11%
3 Years Old	54	8%
4 Years Old	37	5%
5 Years Old	39	6%
6 Years Old	32	5%
7 Years Old	33	5%
8 Years Old	39	6%
9 Years Old	27	4%
10 Years Old	28	4%
11 Years Old	27	4%
12 Years Old	32	5%
13 Years Old	21	3%
14 Years Old	21	3%
15 Years Old	27	4%
16 Years Old	19	3%
17 Years Old	20	3%
<hr/> Total	<hr/> 676	