

**Mile High United Way 2-1-1 - Client Statistics - January 2009**

<b><u>Age Range</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Under 17	34	1%
18-24	874	15%
25-39	2,057	36%
40-54	1,565	27%
55-59	299	5%
60-74	326	6%
75-84	50	1%
85 and Older	20	Less than 1%
Refused	164	3%
No Entry	349	6%
	<u>5,738</u>	
<b><u>Living Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Divorced	524	9%
Living Together	403	7%
Married	1064	19%
Other	34	1%
Roommates	79	1%
Separated	432	8%
Single	2,625	46%
Widowed	151	3%
Refused	362	6%
No Entry	64	1%
	<u>5,738</u>	
<b><u>Employment</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Day Labor	42	1%
Employed Full-Time	835	15%
Employed Part-Time	548	10%
Retired	129	2%
Self-Employed	51	1%
Student	53	1%
Unemployed	3,110	54%
Other	84	1%
Refused	305	5%
No Entry	581	10%
	<u>5,738</u>	
<b><u>Hispanic/Latino</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Callers	<u>1772</u>	31%
<b><u>Race</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
African American	1,146	20%
American Indian/Alaska Native	179	3%
Asian	39	1%
Caucasian	1,935	34%
Native Hawaiian/Other Pacific Islander	16	Less than 1%
Multi-Racial	93	2%
Other	276	5%
Refused	377	7%
No Entry	1,677	29%
	<u>5,738</u>	
<b><u>Gender</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Male	1,520	26%
Female	4,218	74%
	<u>5,738</u>	
<b><u>Income (per month)</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Less than \$417	2,384	42%
\$418 - \$833	1,038	18%
\$834 - \$1,667	1052	18%
\$1,668 - \$2,500	355	6%
\$2,501 +	107	2%
Refused	255	4%
No Entry	547	10%
	<u>5,738</u>	

\*Note: 5,738 client contacts recorded this month in Tapestry out of 12,666 calls

\*\*Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

## 2-1-1 Shelter Referral Statistics - January 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	339	57%
Second Time	93	16%
Third Time	49	8%
Fourth Time	15	3%
Fifth Time or Above	49	8%
No Entry	45	8%
	590	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	269	46%
1 - 3 Months	130	22%
4 - 6 Months	56	9%
7 - 11 Months	25	4%
12 Months - 2 Years	49	8%
3 - 5 Years	14	2%
6 - 10 Years	4	1%
Over 10 Years	1	Less than 1%
Unknown	6	1%
No Entry	36	6%
	590	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	26	4%
Detox	0	0%
Friends or Relatives	280	47%
Hospital	6	1%
Hotel/Motel	97	16%
Jail/Prison	9	2%
Other	33	6%
Own Home	34	6%
Shelter	61	10%
Streets	26	4%
Transitional Housing	2	Less than 1%
No Entry	16	3%
	590	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	87	15%
Arapahoe	93	16%
Boulder	4	1%
Broomfield	1	Less than 1%
Clear Creek	0	0%
Denver	231	39%
Douglas	4	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	64	11%
Summit	0	0%
Other Colorado	22	4%
Out of State	59	10%
No Entry	25	4%
	590	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	76	13%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	169	29%
Female	421	71%
	590	

Note: 590 shelter calls recorded

**2-1-1 Shelter Referral Statistics - January 2009**

<b><u>Living Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Divorced	44	7%
Jail	0	0%
Living Together	46	8%
Married	62	11%
Other	2	Less than 1%
Roommates	2	Less than 1%
Separated	46	8%
Single	341	58%
Widowed	9	2%
Refused	36	6%
No Entry	2	Less than 1%
	590	

<b><u>Age of caller</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Under 17	3	1%
18-24	156	26%
25-39	204	35%
40-54	142	24%
55-59	13	2%
60-74	10	2%
75-84	1	Less than 1%
85 and Older	0	0%
No Entry	61	10%
	590	

<b><u>Number of Members in a Household</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
1 Person	256	43%
2 Individuals	123	21%
3 Individuals	72	12%
4 Individuals	42	7%
5 Individuals	21	4%
6 Individuals	21	4%
7 Individuals	1	Less than 1%
8 Individuals	3	1%
9 Individuals	2	Less than 1%
10 Individuals	0	0%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
No Entry	49	8%
	590	

<b><u>Population Breakdown</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Two Parent Families with Children	51	9%
One Parent Families with Children	174	29%
Couples Without Children	36	6%
Families with No Children/Spouse	24	4%
Individuals	257	44%
No Entry	48	8%
	590	

<b><u>Veteran Status</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Yes	13	2%

<b><u>County Caller is Calling From</u></b>	<b><u># of Callers</u></b>	<b><u>Percent</u></b>
Adams	80	14%
Arapahoe	93	16%
Boulder	3	1%
Broomfield	1	Less than 1%
Clear Creek	0	0%
Denver	320	54%
Douglas	7	1%
Elbert	1	Less than 1%
Gilpin	0	0%
Jefferson	83	14%
Summit	1	Less than 1%
Other Colorado	1	Less than 1%
Out of State	0	0%
No Entry	0	0%
	590	

## **2-1-1 Shelter Referral Statistics - January 2009**

<b><u>Ages of Children</u></b>	<b><u># of Children</u></b>	<b><u>Percent</u></b>
New Born	61	13%
1 Year Old	54	11%
2 Years Old	73	15%
3 Years Old	50	10%
4 Years Old	27	6%
5 Years Old	35	7%
6 Years Old	23	5%
7 Years Old	25	5%
8 Years Old	17	4%
9 Years Old	23	5%
10 Years Old	8	2%
11 Years Old	6	1%
12 Years Old	13	3%
13 Years Old	12	3%
14 Years Old	12	3%
15 Years Old	15	3%
16 Years Old	13	3%
17 Years Old	10	2%
<hr/> Total	<hr/> 477	