

Mile High United Way 2-1-1 - Client Statistics - February 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	36	1%
18-24	918	14%
25-39	2,215	33%
40-54	1,924	29%
55-59	421	6%
60-74	469	7%
75-84	67	1%
85 and Older	16	Less than 1%
Refused	227	3%
No Entry	386	6%
	<u>6,679</u>	

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	620	9%
Living Together	434	6%
Married	1,351	20%
Other	41	1%
Roommates	141	2%
Separated	431	6%
Single	2,983	45%
Widowed	167	3%
Refused	452	7%
No Entry	59	1%
	<u>6,679</u>	

<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	24	Less than 1%
Employed Full-Time	1,273	19%
Employed Part-Time	754	11%
Retired	212	3%
Self-Employed	48	1%
Student	86	1%
Unemployed	3,383	51%
Other	52	1%
Refused	394	6%
No Entry	453	7%
	<u>6,679</u>	

<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	2,151	32%

<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,240	19%
American Indian/Alaska Native	209	3%
Asian	44	1%
Caucasian	2,251	34%
Native Hawaiian/Other Pacific Islander	12	Less than 1%
Multi-Racial	134	2%
Other	275	4%
Refused	429	6%
No Entry	2,085	31%
	<u>6,679</u>	

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	2,003	30%
Female	4,676	70%
	<u>6,679</u>	

<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,443	37%
\$418 - \$833	1,099	16%
\$834 - \$1,667	1,412	21%
\$1,668 - \$2,500	589	9%
\$2,501 +	189	3%
Refused	385	6%
No Entry	562	8%
	<u>6,679</u>	

*Note: 6,679 client contacts recorded this month in Tapestry out of 13,826 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - February 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	334	66%
Second Time	84	17%
Third Time	27	5%
Fourth Time	12	2%
Fifth Time or Above	25	5%
Refused	14	3%
No Entry	13	3%
	509	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	246	48%
1 - 3 Months	114	22%
4 - 6 Months	50	10%
7 - 11 Months	14	3%
12 Months - 2 Years	43	8%
3 - 5 Years	12	2%
6 - 10 Years	2	Less than 1%
Over 10 Years	2	Less than 1%
Unknown	2	Less than 1%
Refused	14	3%
No Entry	10	2%
	509	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	19	4%
Detox	1	Less than 1%
Friends or Relatives	260	51%
Hospital	10	2%
Hotel/Motel	82	16%
Jail/Prison	12	2%
Other	21	4%
Own Home	24	5%
Shelter	43	8%
Streets	27	5%
Transitional Housing	3	1%
No Entry	7	1%
	509	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	59	12%
Arapahoe	64	13%
Boulder	5	1%
Broomfield	0	0%
Clear Creek	0	0%
Denver	216	42%
Douglas	6	1%
Elbert	1	Less than 1%
Gilpin	0	0%
Jefferson	73	14%
Summit	1	Less than 1%
Other Colorado	16	3%
Out of State	49	10%
No Entry	19	4%
	509	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	52	10%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	173	34%
Female	336	66%
	509	

Note: 509 shelter calls recorded

2-1-1 Shelter Referral Statistics - February 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	44	9%
Jail	0	0%
Living Together	41	8%
Married	69	14%
Other	2	Less than 1%
Roommates	2	Less than 1%
Separated	50	10%
Single	278	55%
Widowed	2	Less than 1%
Refused	19	4%
No Entry	2	Less than 1%
	<u>509</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	6	1%
18-24	109	21%
25-39	186	37%
40-54	146	29%
55-59	20	4%
60-74	12	2%
75-84	0	0%
85 and Older	0	0%
Refused	9	2%
No Entry	21	4%
	<u>509</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	222	44%
2 Individuals	110	22%
3 Individuals	69	14%
4 Individuals	45	9%
5 Individuals	22	4%
6 Individuals	19	4%
7 Individuals	2	Less than 1%
8 Individuals	2	Less than 1%
9 Individuals	0	0%
10 Individuals	0	0%
11 Individuals	1	Less than 1%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	12	2%
No Entry	5	1%
	<u>509</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	65	13%
One Parent Families with Children	139	27%
Couples Without Children	29	6%
Families with No Children/Spouse	19	4%
Individuals	231	45%
Refused	14	3%
No Entry	12	2%
	<u>509</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	14	3%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	53	10%
Arapahoe	70	14%
Boulder	4	1%
Broomfield	2	Less than 1%
Clear Creek	0	0%
Denver	303	60%
Douglas	8	2%
Elbert	0	0%
Gilpin	0	0%
Jefferson	64	13%
Summit	1	Less than 1%
Other Colorado	3	1%
Out of State	1	Less than 1%
No Entry	0	0%
	<u>509</u>	

2-1-1 Shelter Referral Statistics - February 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	39	9%
1 Year Old	44	10%
2 Years Old	67	15%
3 Years Old	23	5%
4 Years Old	26	6%
5 Years Old	25	5%
6 Years Old	28	6%
7 Years Old	34	7%
8 Years Old	19	4%
9 Years Old	24	5%
10 Years Old	21	5%
11 Years Old	15	3%
12 Years Old	14	3%
13 Years Old	27	6%
14 Years Old	15	3%
15 Years Old	11	2%
16 Years Old	11	2%
17 Years Old	12	3%
<hr/> Total	<hr/> 455	