

Mile High United Way 2-1-1 - Client Statistics - December 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	32	1%
18-24	953	17%
25-39	2,130	38%
40-54	1,463	26%
55-59	285	5%
60-74	281	5%
75-84	54	1%
85 and Older	12	Less than 1%
Refused	173	3%
No Entry	267	5%
	<u>5,650</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	432	8%
Living Together	466	8%
Married	878	16%
Other	26	Less than 1%
Roommates	70	1%
Separated	514	9%
Single	2,772	49%
Widowed	147	3%
Refused	326	6%
No Entry	19	Less than 1%
	<u>5,650</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	23	Less than 1%
Employed Full-Time	563	10%
Employed Part-Time	527	9%
Retired	119	2%
Self-Employed	39	1%
Student	70	1%
Unemployed	3,732	66%
Other	19	Less than 1%
Refused	223	4%
No Entry	335	6%
	<u>5,650</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,682	30%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,158	20%
American Indian/Alaska Native	156	3%
Asian	25	Less than 1%
Caucasian	1,946	34%
Native Hawaiian/Other Pacific Islander	25	Less than 1%
Multi-Racial	128	2%
Other	232	4%
Refused	288	5%
No Entry	1,692	30%
	<u>5,650</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,372	24%
Female	4,278	76%
	<u>5,650</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,495	44%
\$418 - \$833	1,151	20%
\$834 - \$1,667	945	17%
\$1,668 - \$2,500	241	4%
\$2,501 +	75	1%
Refused	280	5%
No Entry	463	8%
	<u>5,650</u>	

*Note: 5,650 client contacts recorded this month in Tapestry out of 12,834 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Clear Creek, Denver County, Douglas County, Elbert County, Gilpin County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - December 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	478	67%
Second Time	85	12%
Third Time	30	4%
Fourth Time	9	1%
Fifth Time or Above	32	4%
Refused	16	2%
No Entry	67	9%
	<u>717</u>	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	307	43%
1 - 3 Months	167	23%
4 - 6 Months	81	11%
7 - 11 Months	23	3%
12 Months - 2 Years	54	8%
3 - 5 Years	10	1%
6 - 10 Years	2	Less than 1%
Over 10 Years	1	Less than 1%
Unknown	3	Less than 1%
Refused	15	2%
No Entry	54	8%
	<u>717</u>	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	29	4%
Detox	4	1%
Friends or Relatives	361	50%
Hospital	8	1%
Hotel/Motel	112	16%
Jail/Prison	6	1%
Other	42	6%
Own Home	43	6%
Shelter	46	6%
Streets	46	6%
Transitional Housing	3	Less than 1%
No Entry	17	2%
	<u>717</u>	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	69	10%
Arapahoe	108	15%
Boulder	11	2%
Broomfield	0	0%
Clear Creek	0	0%
Denver	319	44%
Douglas	10	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	76	11%
Summit	1	Less than 1%
Other Colorado	26	4%
Out of State	68	9%
No Entry	29	4%
	<u>717</u>	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	72	10%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	223	31%
Female	494	69%
	<u>717</u>	

Note: 717 shelter calls recorded

2-1-1 Shelter Referral Statistics - December 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	46	6%
Living Together	51	7%
Married	54	8%
Other	3	Less than 1%
Roommates	6	1%
Separated	63	9%
Single	437	61%
Widowed	12	2%
Refused	41	6%
No Entry	4	1%
	<u>717</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	7	1%
18-24	162	23%
25-39	236	33%
40-54	199	28%
55-59	30	4%
60-74	18	3%
75-84	1	Less than 1%
85 and Older	0	0%
Refused	18	3%
No Entry	46	6%
	<u>717</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	351	49%
2 Individuals	159	22%
3 Individuals	79	11%
4 Individuals	39	5%
5 Individuals	26	4%
6 Individuals	17	2%
7 Individuals	4	1%
8 Individuals	0	0%
9 Individuals	0	0%
10 Individuals	0	0%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	28	4%
No Entry	14	2%
	<u>717</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	50	7%
One Parent Families with Children	191	27%
Couples Without Children	52	7%
Families with No Children/Spouse	20	3%
Individuals	364	51%
Refused	14	2%
No Entry	26	4%
	<u>717</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	23	3%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	86	12%
Arapahoe	128	18%
Boulder	14	2%
Broomfield	2	Less than 1%
Clear Creek	0	0%
Denver	352	49%
Douglas	11	2%
Elbert	0	0%
Gilpin	0	0%
Jefferson	114	16%
Summit	1	Less than 1%
Other Colorado	5	1%
Out of State	2	Less than 1%
No Entry	2	Less than 1%
	<u>717</u>	

2-1-1 Shelter Referral Statistics - December 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	65	13%
1 Year Old	51	10%
2 Years Old	46	9%
3 Years Old	50	10%
4 Years Old	42	9%
5 Years Old	34	7%
6 Years Old	28	6%
7 Years Old	21	4%
8 Years Old	18	4%
9 Years Old	25	5%
10 Years Old	13	3%
11 Years Old	18	4%
12 Years Old	13	3%
13 Years Old	13	3%
14 Years Old	10	2%
15 Years Old	10	2%
16 Years Old	20	4%
17 Years Old	17	3%
<hr/> Total	<hr/> 494	