

Mile High United Way 2-1-1 - Client Statistics - August 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	34	1%
18-24	889	16%
25-39	2,313	42%
40-54	1,328	24%
55-59	292	5%
60-74	312	6%
75-84	53	1%
85 and Older	15	Less than 1%
Refused	184	3%
No Entry	145	3%
	<u>5,565</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	474	9%
Living Together	450	8%
Married	899	16%
Other	20	Less than 1%
Roommates	72	1%
Separated	490	9%
Single	2,738	49%
Widowed	163	3%
Refused	244	4%
No Entry	15	Less than 1%
	<u>5,565</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	17	Less than 1%
Employed Full-Time	655	12%
Employed Part-Time	469	8%
Retired	90	2%
Self-Employed	31	1%
Student	66	1%
Unemployed	3,781	68%
Other	272	5%
Refused	167	3%
No Entry	17	Less than 1%
	<u>5,565</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,576	28%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,411	25%
American Indian/Alaska Native	138	2%
Asian	31	1%
Caucasian	1,912	34%
Native Hawaiian/Other Pacific Islander	26	Less than 1%
Multi-Racial	103	2%
Other	1,664	30%
Refused	227	4%
No Entry	53	1%
	<u>5,565</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,204	22%
Female	4,361	78%
	<u>5,565</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,528	45%
\$418 - \$833	1,179	21%
\$834 - \$1,667	929	17%
\$1,668 - \$2,500	269	5%
\$2,501 +	79	1%
Refused	262	5%
No Entry	319	6%
	<u>5,565</u>	

*Note: 5,565 client contacts recorded this month in Tapestry out of 12,364 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - August 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	540	73%
Second Time	102	14%
Third Time	37	5%
Fourth Time	3	Less than 1%
Fifth Time or Above	23	3%
Refused	14	2%
No Entry	22	3%
	<u>741</u>	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	373	50%
1 - 3 Months	175	24%
4 - 6 Months	59	8%
7 - 11 Months	29	4%
12 Months - 2 Years	45	6%
3 - 5 Years	14	2%
6 - 10 Years	7	1%
Over 10 Years	3	Less than 1%
Unknown	2	Less than 1%
Refused	13	2%
No Entry	21	3%
	<u>741</u>	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	37	5%
Detox	3	Less than 1%
Friends or Relatives	390	53%
Hospital	13	2%
Hotel/Motel	111	15%
Jail/Prison	3	Less than 1%
Other	18	2%
Own Home	34	5%
Shelter	44	6%
Streets	64	9%
Transitional Housing	6	1%
No Entry	18	2%
	<u>741</u>	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	89	12%
Arapahoe	87	12%
Boulder	18	2%
Broomfield	5	1%
Clear Creek	1	Less than 1%
Denver	310	42%
Douglas	7	1%
Elbert	0	0%
Gilpin	1	Less than 1%
Jefferson	75	10%
Summit	0	0%
Other Colorado	26	4%
Out of State	100	13%
No Entry	22	3%
	<u>741</u>	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	84	11%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	208	28%
Female	533	72%
	<u>741</u>	

Note: 741 shelter calls recorded

2-1-1 Shelter Referral Statistics - August 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	59	8%
Living Together	66	9%
Married	76	10%
Other	0	0%
Roommates	2	Less than 1%
Separated	80	11%
Single	426	57%
Widowed	9	1%
Refused	22	3%
No Entry	1	Less than 1%
	<u>741</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	7	1%
18-24	164	22%
25-39	299	40%
40-54	189	26%
55-59	36	5%
60-74	18	2%
75-84	0	0%
85 and Older	0	0%
Refused	10	1%
No Entry	18	2%
	<u>741</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	342	46%
2 Individuals	175	24%
3 Individuals	100	13%
4 Individuals	60	8%
5 Individuals	33	4%
6 Individuals	12	2%
7 Individuals	2	Less than 1%
8 Individuals	4	1%
9 Individuals	0	0%
10 Individuals	0	0%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	9	1%
No Entry	4	1%
	<u>741</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	73	10%
One Parent Families with Children	220	30%
Couples Without Children	61	8%
Families with No Children/Spouse	24	3%
Individuals	338	46%
Refused	12	2%
No Entry	13	2%
	<u>741</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	23	3%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	124	17%
Arapahoe	115	16%
Boulder	21	3%
Broomfield	3	Less than 1%
Clear Creek	0	0%
Denver	366	49%
Douglas	7	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	95	13%
Summit	0	0%
Other Colorado	3	Less than 1%
Out of State	4	1%
No Entry	3	Less than 1%
	<u>741</u>	

2-1-1 Shelter Referral Statistics - August 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	58	10%
1 Year Old	67	12%
2 Years Old	62	11%
3 Years Old	35	6%
4 Years Old	38	7%
5 Years Old	38	7%
6 Years Old	33	6%
7 Years Old	33	6%
8 Years Old	27	5%
9 Years Old	35	6%
10 Years Old	26	4%
11 Years Old	20	3%
12 Years Old	21	4%
13 Years Old	18	3%
14 Years Old	20	3%
15 Years Old	11	2%
16 Years Old	25	4%
17 Years Old	14	2%
<hr/> Total	<hr/> 581	