

Mile High United Way 2-1-1 - Client Statistics - April 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	53	1%
18-24	900	16%
25-39	1,952	34%
40-54	1,604	28%
55-59	322	6%
60-74	400	7%
75-84	61	1%
85 and Older	12	Less than 1%
Refused	162	3%
No Entry	235	4%
	<u>5,701</u>	
<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	536	9%
Living Together	396	7%
Married	1,033	18%
Other	32	1%
Roommates	131	2%
Separated	454	8%
Single	2,633	46%
Widowed	134	2%
Refused	342	6%
No Entry	10	Less than 1%
	<u>5,701</u>	
<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	20	Less than 1%
Employed Full-Time	691	12%
Employed Part-Time	535	9%
Retired	176	3%
Self-Employed	56	1%
Student	101	2%
Unemployed	3,437	60%
Other	26	Less than 1%
Refused	230	4%
No Entry	429	8%
	<u>5,701</u>	
<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	1,693	30%
<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	1,287	23%
American Indian/Alaska Native	205	4%
Asian	41	1%
Caucasian	1,834	32%
Native Hawaiian/Other Pacific Islander	12	Less than 1%
Multi-Racial	111	2%
Other	217	4%
Refused	260	5%
No Entry	1,734	30%
	<u>5,701</u>	
<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	1,534	27%
Female	4,167	73%
	<u>5,701</u>	
<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	2,479	43%
\$418 - \$833	1,062	19%
\$834 - \$1,667	1,034	18%
\$1,668 - \$2,500	332	6%
\$2,501 +	85	1%
Refused	237	4%
No Entry	472	8%
	<u>5,701</u>	

*Note: 5,701 client contacts recorded this month in Tapestry out of 11,855 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - April 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	425	66%
Second Time	104	16%
Third Time	39	6%
Fourth Time	11	2%
Fifth Time or Above	17	3%
Refused	23	4%
No Entry	23	4%
	<hr/> 642	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	296	46%
1 - 3 Months	125	19%
4 - 6 Months	75	12%
7 - 11 Months	33	5%
12 Months - 2 Years	54	8%
3 - 5 Years	14	2%
6 - 10 Years	5	1%
Over 10 Years	1	Less than 1%
Unknown	0	0%
Refused	22	3%
No Entry	17	3%
	<hr/> 642	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	27	4%
Detox	0	0%
Friends or Relatives	310	48%
Hospital	13	2%
Hotel/Motel	101	16%
Jail/Prison	3	Less than 1%
Other	42	7%
Own Home	29	5%
Shelter	66	10%
Streets	34	5%
Transitional Housing	3	Less than 1%
No Entry	14	2%
	<hr/> 642	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	92	14%
Arapahoe	89	14%
Boulder	11	2%
Broomfield	2	Less than 1%
Clear Creek	0	0%
Denver	268	42%
Douglas	7	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	76	12%
Summit	0	0%
Other Colorado	15	2%
Out of State	65	10%
No Entry	17	3%
	<hr/> 642	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	93	14%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	183	29%
Female	459	71%
	<hr/> 642	

Note: 642 shelter calls recorded

2-1-1 Shelter Referral Statistics - April 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	53	8%
Jail	0	0%
Living Together	50	8%
Married	66	10%
Other	6	1%
Roommates	13	2%
Separated	72	11%
Single	334	52%
Widowed	10	2%
Refused	36	6%
No Entry	2	Less than 1%
	<u>642</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	10	2%
18-24	150	23%
25-39	235	37%
40-54	167	26%
55-59	22	3%
60-74	12	2%
75-84	1	Less than 1%
85 and Older	0	0%
Refused	14	2%
No Entry	31	5%
	<u>642</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	295	46%
2 Individuals	132	21%
3 Individuals	87	14%
4 Individuals	53	8%
5 Individuals	23	4%
6 Individuals	14	2%
7 Individuals	6	1%
8 Individuals	1	Less than 1%
9 Individuals	0	0%
10 Individuals	0	0%
11 Individuals	0	0%
12 Individuals	0	0%
13 Individuals	0	0%
14 or More Individuals	0	0%
Refused	22	3%
No Entry	9	1%
	<u>642</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	52	8%
One Parent Families with Children	164	26%
Couples Without Children	50	8%
Families with No Children/Spouse	35	5%
Individuals	295	46%
Refused	26	4%
No Entry	20	3%
	<u>642</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	15	2%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	79	12%
Arapahoe	100	16%
Boulder	8	1%
Broomfield	1	Less than 1%
Clear Creek	0	0%
Denver	346	54%
Douglas	4	1%
Elbert	0	0%
Gilpin	0	0%
Jefferson	96	15%
Summit	0	0%
Other Colorado	4	1%
Out of State	4	1%
No Entry	0	0%
	<u>642</u>	

2-1-1 Shelter Referral Statistics - April 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	58	12%
1 Year Old	49	10%
2 Years Old	59	13%
3 Years Old	47	10%
4 Years Old	27	6%
5 Years Old	27	6%
6 Years Old	34	7%
7 Years Old	26	6%
8 Years Old	19	4%
9 Years Old	22	5%
10 Years Old	16	3%
11 Years Old	13	3%
12 Years Old	13	3%
13 Years Old	22	5%
14 Years Old	4	1%
15 Years Old	13	3%
16 Years Old	12	3%
17 Years Old	9	2%
<hr/> Total	<hr/> 470	