

Mile High United Way 2-1-1 - Client Statistics - Yearly 2009

<u>Age Range</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	445	1%
18-24	10,666	16%
25-39	25,181	37%
40-54	17,501	26%
55-59	3,583	5%
60-74	3,895	6%
75-84	624	1%
85 and Older	188	Less than 1%
Refused	2,133	3%
No Entry	3,042	5%
	<u>67,258</u>	

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	5,802	9%
Living Together	4,908	7%
Married	11,755	17%
Other	307	Less than 1%
Roommates	1,103	2%
Separated	5,420	8%
Single	31,975	48%
Widowed	1,779	3%
Refused	3,914	6%
No Entry	295	Less than 1%
	<u>67,258</u>	

<u>Employment</u>	<u># of Callers</u>	<u>Percent</u>
Day Labor	262	Less than 1%
Employed Full-Time	8,547	13%
Employed Part-Time	6,286	9%
Retired	1,502	2%
Self-Employed	466	1%
Student	822	1%
Unemployed	41,819	62%
Other	602	1%
Refused	2,781	4%
No Entry	4,171	6%
	<u>67,258</u>	

<u>Hispanic/Latino</u>	<u># of Callers</u>	<u>Percent</u>
Callers	19,626	29%

<u>Race</u>	<u># of Callers</u>	<u>Percent</u>
African American	14,745	22%
American Indian/Alaska Native	1,887	3%
Asian	388	1%
Caucasian	22,856	34%
Native Hawaiian/Other Pacific Islander	281	Less than 1%
Multi-Racial	1,250	2%
Other	4,286	6%
Refused	3,530	5%
No Entry	18,035	27%
	<u>67,258</u>	

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	16,692	25%
Female	50,566	75%
	<u>67,258</u>	

<u>Income (per month)</u>	<u># of Callers</u>	<u>Percent</u>
Less than \$417	29,045	43%
\$418 - \$833	12,911	19%
\$834 - \$1,667	12,019	18%
\$1,668 - \$2,500	3,733	6%
\$2,501 +	1,043	2%
Refused	3,270	5%
No Entry	5,237	8%
	<u>67,258</u>	

*Note: 67,258 client contacts recorded this year in Tapestry out of 145,764 calls

**Information is based on calls received from Adams County, Arapahoe County, Boulder County, Broomfield County, Denver County, Douglas County, Elbert County, Gilpin County, Jefferson County and Summit County

2-1-1 Shelter Referral Statistics - Yearly 2009

<u>Times Homeless</u>	<u># of Callers</u>	<u>Percent</u>
First Time	5,538	68%
Second Time	1,126	14%
Third Time	400	5%
Fourth Time	113	1%
Fifth Time or Above	295	4%
Refused	232	3%
No Entry	399	5%
	<u>8,103</u>	

<u>How Long</u>	<u># of Callers</u>	<u>Percent</u>
Under 30 Days	3,848	47%
1 - 3 Months	1,778	22%
4 - 6 Months	797	10%
7 - 11 Months	336	4%
12 Months - 2 Years	573	7%
3 - 5 Years	155	2%
6 - 10 Years	41	1%
Over 10 Years	27	Less than 1%
Unknown	47	1%
Refused	197	2%
No Entry	304	4%
	<u>8,103</u>	

<u>Situation Last Night</u>	<u># of Callers</u>	<u>Percent</u>
Car	379	5%
Detox	23	Less than 1%
Friends or Relatives	3,958	49%
Hospital	152	2%
Hotel/Motel	1,205	15%
Jail/Prison	78	1%
Other	416	5%
Own Home	481	6%
Shelter	671	8%
Streets	509	6%
Transitional Housing	57	1%
No Entry	174	2%
	<u>8,103</u>	

<u>Last County of Residence</u>	<u># of Callers</u>	<u>Percent</u>
Adams	986	12%
Arapahoe	1,118	14%
Boulder	139	2%
Broomfield	25	Less than 1%
Clear Creek	5	Less than 1%
Denver	3,332	41%
Douglas	82	1%
Elbert	5	Less than 1%
Gilpin	4	Less than 1%
Jefferson	915	11%
Summit	6	Less than 1%
Other Colorado	297	4%
Out of State	900	11%
No Entry	289	4%
	<u>8,103</u>	

<u>Domestic Violence</u>	<u># of Callers</u>	<u>Percent</u>
Cases	926	11%

<u>Gender</u>	<u># of Callers</u>	<u>Percent</u>
Male	2,318	29%
Female	5,785	71%
	<u>8,103</u>	

Note: 8,103 shelter calls recorded

2-1-1 Shelter Referral Statistics - Yearly 2009

<u>Living Status</u>	<u># of Callers</u>	<u>Percent</u>
Divorced	596	7%
Living Together	643	8%
Married	878	11%
Other	30	Less than 1%
Roommates	73	1%
Separated	846	10%
Single	4,476	55%
Widowed	106	1%
Refused	426	5%
No Entry	29	Less than 1%
	<u>8,103</u>	

<u>Age of caller</u>	<u># of Callers</u>	<u>Percent</u>
Under 17	93	1%
18-24	1,858	23%
25-39	2,908	36%
40-54	2,087	26%
55-59	317	4%
60-74	194	2%
75-84	12	Less than 1%
85 and Older	1	Less than 1%
Refused	204	3%
No Entry	429	5%
	<u>8,103</u>	

<u>Number of Members in a Household</u>	<u># of Callers</u>	<u>Percent</u>
1 Person	3,655	45%
2 Individuals	1,695	21%
3 Individuals	1,092	13%
4 Individuals	659	8%
5 Individuals	339	4%
6 Individuals	173	2%
7 Individuals	50	1%
8 Individuals	26	Less than 1%
9 Individuals	11	Less than 1%
10 Individuals	5	Less than 1%
11 Individuals	3	Less than 1%
12 Individuals	0	0%
13 Individuals	1	Less than 1%
14 or More Individuals	0	0%
Refused	212	3%
No Entry	182	2%
	<u>8,103</u>	

<u>Population Breakdown</u>	<u># of Callers</u>	<u>Percent</u>
Two Parent Families with Children	797	10%
One Parent Families with Children	2,206	27%
Couples Without Children	572	7%
Families with No Children/Spouse	342	4%
Individuals	3,691	46%
Refused	223	3%
No Entry	272	3%
	<u>8,103</u>	

<u>Veteran Status</u>	<u># of Callers</u>	<u>Percent</u>
Yes	230	3%

<u>County Caller is Calling From</u>	<u># of Callers</u>	<u>Percent</u>
Adams	1,120	14%
Arapahoe	1,306	16%
Boulder	151	2%
Broomfield	28	Less than 1%
Clear Creek	4	Less than 1%
Denver	4,147	51%
Douglas	85	1%
Elbert	4	Less than 1%
Gilpin	0	0%
Jefferson	1,163	14%
Summit	6	Less than 1%
Other Colorado	47	1%
Out of State	18	Less than 1%
No Entry	24	Less than 1%
	<u>8,103</u>	

2-1-1 Shelter Referral Statistics - Yearly 2009

<u>Ages of Children</u>	<u># of Children</u>	<u>Percent</u>
New Born	755	12%
1 Year Old	652	10%
2 Years Old	749	12%
3 Years Old	530	8%
4 Years Old	407	6%
5 Years Old	418	7%
6 Years Old	363	6%
7 Years Old	348	5%
8 Years Old	305	5%
9 Years Old	286	4%
10 Years Old	241	4%
11 Years Old	231	4%
12 Years Old	202	3%
13 Years Old	209	3%
14 Years Old	148	2%
15 Years Old	195	3%
16 Years Old	205	3%
17 Years Old	157	2%
<hr/> Total	<hr/> 6,401	